



POOL MAINTENANCE SERVICE AGREEMENT

www.FiestaPoolsAndSpas.com

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Name: _____ Date: _____
Address: _____ Pool Type: _____
City, State, Zip: _____ Pool Size: _____
Contact Person: _____ Gate Code: _____
Email: _____ Phone: _____

Fiesta Pools and Spas, LLC (hereinafter called the company) agrees to service the above owner's swimming pool and/or spa and the above owner does hereby agree to pay for the service outlined below in accordance with the terms hereinafter set forth in this agreement.

SERVICES: The company commits to offering maintenance services for the owner's swimming pool and/or spa on a once weekly basis. Any additional visits beyond the agreed-upon weekly schedule must be requested by the customer and will incur extra charges unless the customer is enrolled in the White Glove Service plan.

Maintenance services include:

- Emptying of skimmer and pump baskets
- Backwash filter (if applicable) and inspect pump operation
- Vacuum pool as needed (up to 30 minutes)
- Brush pool and spa steps, walls, and sides as needed
- Remove debris from the pool surface.
- Check water chemistry and add Fiesta-purchased chemicals as necessary.

All other services or chemicals provided by the Company will be billed and added to the monthly invoice unless enrolled in the White Glove Service plan.

WATER CHEMISTRY: The Owner must use Fiesta-purchased chemicals exclusively. Any water chemistry issues unrelated to extreme weather or equipment failure will be addressed at no cost to the Owner.

REPAIR CONSENT: Repairs to pool support equipment up to \$_____ (including parts and labor) may be made without the Owner's prior consent. Repairs exceeding this amount require oral or written approval from the Owner. (Unless the owner is enrolled in White Glove Service, which includes some repairs.)

INSURANCE: The Company shall maintain necessary insurances, including Liability, Property Damage, and Worker's Compensation.

COMPANY DISCLAIMERS: The Company is not responsible for:

- Maintaining pool/spa water level
- Cleaning/removing scum, oil, or mineral deposits from tile or pool finish that are not the result of water chemistry issues.
- Excess debris due to acts of nature, vandalism, or lawn maintenance
- Trimming trees, plants, and shrubs around the pool
- Lost animals

EXCEPTIONS, AND ADDITIONAL CHARGES:

Exceptions:

- If your cleaning day falls on a holiday, the cleaning will be done the day before or the day after the holiday.
- If the cleaning day falls during inclement weather, we will make every effort to check the equipment, baskets, chemicals, and vacuum if possible. If winter weather conditions exist a visit may not be attempted due to road conditions and/or conditions around your pool deck.
- Additional charges may apply for:
 - Return trips due to leaves or debris from lawn service (\$85 charge)
 - Extra visits during heavy foliage seasons (spring/fall) • Other expenses not included in your monthly charge: chemicals, filter cleaning, equipment repairs, opening or closing the pool, unless owner is enrolled in White Glove Service.

CANCELLATION: Either party may cancel this Agreement with a 30-day written notice. Fiesta Pools and Spas, LLC agrees to service the owner's pool and/or spa as stated above providing the owner does keep all pool support equipment and interior finish of pool and/or spa in good condition. The pool owner agrees to keep in good repair all gates, walkways, and other pool areas as necessary. The Pool Owner does understand and acknowledge that he/she is responsible for all costs relative to servicing and/or the repairing of said pool and/or spa. All equipment necessary for the proper servicing of said pool and/or spa shall be paid for in accordance with the same terms and conditions as the monthly invoice.

The rate for the above service shall be \$300.00 per month, plus the cost of chemicals used.

☐ Charge my credit card each month and send me an itemized bill of the charges.

Credit Card Type _____ Number _____ Exp _____

Customer Acknowledgement

Date

Fiesta Pool Representative